

23 AUG 2018

Doug Martin, Inquiry Head
info@martinjenkins.co.nz

Dear Doug

Thank you for your letter dated 23 July 2018, inviting State Sector Chief Executives to complete a self-evaluation of their agency's practices for engaging external security consultants, including Thompson and Clark Investigations Limited (TCIL). I note the aim of the exercise was to ensure that Housing New Zealand's practices to engage external security consultants are consistent with the State Services Code of Conduct.

A review of financial records was completed, and this did not identify any payments made to TCIL or its associated companies (Eyela Ltd, Cyclops Monitoring Ltd, Bikini Red Ltd, Clark & Botica Holdings Ltd, Clark Capital Ltd, Propello Solutions Ltd, Thompson Capital Ltd, Thompson Trustee (2011) Ltd).

While Housing New Zealand has not procured services from TCIL (or its associated companies), it does contract services from other investigators to help meet its legal obligations as a Crown Agent. This process is managed under Housing New Zealand's Procurement and Financial Delegations Policy. I do not believe there are grounds for concern about the way that Housing New Zealand procures services to assist with investigations.

Yours sincerely



Andrew McKenzie
Chief Executive

07 SEP 2018

Sarah Baddeley
Manager Consulting
Sarah.Baddeley@martinjenkins.co.nz

Dear Sarah

Thank you for your email of 29 August 2018 seeking clarification on Housing New Zealand's self-evaluation of its practices for engaging external security consultants, including Thompson and Clark Investigations Limited (TCIL).

You have asked if an email search was completed to identify any interaction between Housing New Zealand employees and the TCIL.co.nz domain parameters. An email search has been completed and did not identify any email interactions between this third party and Housing New Zealand employees.

As requested, the following is an overview of the types of services Housing New Zealand procures from other external security consultants:

- Security (traditional security guards)
- Security systems (CCTV, office security, remote cameras and monitoring)
- Risk Assessment and advice (personal security and home security)
- Personal security advice (dealing with conflict resolution)
- ICT Security (analysis of web-based threats, physical and logical security controls).

In all instances where an external party is engaged to provide these services, business groups have confirmed compliance with the SSC Code of Conduct.

Yours sincerely



Andrew McKenzie
Chief Executive

25 SEP 2018

Sarah Baddeley
Manager Consulting
Sarah.Baddeley@martinjenkins.co.nz

Dear Sarah

I am writing to you on behalf of Andrew McKenzie, Chief Executive Housing New Zealand, subsequent to a telephone conversation you had with one of my Senior Advisors, Gabby Boag. I understand your contact followed a response from Mr McKenzie on 7 September 2018, advising that an in-house review had shown that Housing New Zealand had not engaged the services of Thompson and Clark Investigations Limited (TCIL) or eight companies associated with it. You informed Ms Boag that the State Services Commission was aware that Cyclops Monitoring, which was one of the eight companies associated with TCIL, had listed Housing New Zealand as a client on their website. You asked for an explanation for this, given the results of our review.

The use of Housing New Zealand's logo by Cyclops Monitoring is not approved by us. We were unaware of this until your telephone call. However, based on your information, further inquiries were able to be made to identify how this had come about. The following summarises the situation.

In July 2015, Manurewa Police and Vodafone contacted Housing New Zealand with a proposal to participate in a crime prevention programme. The proposal was for a free 10 week trial of security cameras in vacant Housing New Zealand homes in the Clendon area. The programme aimed to decrease the volume of theft of hot water cylinders and other metallic objects from empty homes, speed up the detection of crimes, secure admissible evidence of perpetrator identity, and improve police or security patrol response times.

The trial took place in August to November 2015 and primary contact with Housing New Zealand staff was through staff from the Manurewa Police and Vodafone combined, rather than Cyclops Monitoring. No contract or formal engagement occurred after the trial, as there was limited benefit in the use of such a system for Housing New Zealand.

Within Housing New Zealand, the trial was referred to as the '*Vodafone-Police-Housing New Zealand Smart Surveillance Trial – Phase 1*'. In mid-2016, Housing New Zealand was contacted again by the Police and Vodafone, inviting participation in Phase 2 of the trial – this was declined.

Given that the trial in 2015 was free, contact was received and subsequently made through parties other than Cyclops Monitoring, and no contract or payment of fees to that company was involved, no link was made during our earlier review. The focus of that had been to check financial records going back to 2008 for invoices from or payments made to TCIL and/or any of the eight companies associated with it, along with looking for emails that had any of these external parties included in the addresses.

Yours sincerely



Rachel Kelly
Manager, Government Relations

07 NOV 2018

Sarah Baddeley
Manager Consulting
Sarah.Baddeley@martinjenkins.co.nz

Dear Sarah

I am writing to you on behalf of Andrew McKenzie, Chief Executive of Housing New Zealand. On 29 October 2018 Housing New Zealand received Doug Martin's letter on behalf of the State Services Commission (SSC), addressed to all State Sector Chief Executives. The letter was a follow up to an initial request from the SSC in August this year, regarding the inquiry into the public sector's use of Thompson Clark Investigation Ltd (TCIL) and the eight companies associated with it.

Mr Martin's latest request was for confirmation that Housing New Zealand ensures it checks with all of its subsidiary companies, for any engagements with TCIL. Home.Land.Community (HLC) is a wholly-owned subsidiary of Housing New Zealand (the only subsidiary), and we can confirm it has not had any engagements with TCIL, or the eight companies associated with it.

Yours sincerely



Rachel Kelly
Manager, Government Relations