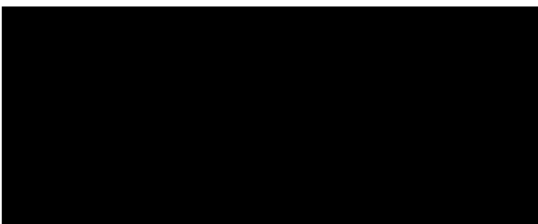


13 FEB 2020



Thank you for your email of 23 January 2020 to Kāinga Ora – Homes and Communities, requesting the following information under the Official Information Act 1982:

1/. Has the Sustainable Tenancies policy not yet been finalised under the newly structured organisation of KO; or is the mentioning of it not being finalised in reference to the policy having never been finalised up to this point (from the very beginning when it was apart of HNZ)?

2/. Has the Sustainable Tenancies Policy ever been complete? (Including the time that part of what now makes up Kainga Ora was known as Housing New Zealand).

3/. If the above question has an answer that leans to a yes, then can I please be provided with the Sustainable Tenancies Policy that was completed (without any current amendments. And I understand that this is process of being changed and what I would be provided with is not currently the official policy.)

3/. When did the Sustainable Tenancies Policy first become drafted (can the answer please include the timeframe of HNZ's involvement of the Policy).

4/. Has there ever been a time (inclusive of both HNZ and KO) that the Sustainable Tenancies policy became accessible for HNZ/KO staff to use in their professional roles?

4/. Have HNZ/KO staff ever trained on how to abide by the policy (whether it was finalised or not). And if so, when?

I respond to your questions in order, re-numbering duplicates for clarity.

1. The Sustaining Tenancies Policy (the Policy) has not yet been finalised.
2. No.
3. Not applicable.
- 3a. The Policy was drafted in September/October 2019, a period encompassing the transition (on 1 October 2019) from Housing New Zealand to Kāinga Ora. During this process the work of the Policy Team continued on a business-as-usual basis and policy development was not affected.
4. No, the Policy has not been made available to staff because it has not yet been to the Kāinga Ora Board (the Board).

4a. No training has been provided to staff.

The Policy will shortly go to the Board for approval. An extensive implementation plan, including training and guidance materials, will be initiated once it has been approved.

Kāinga Ora will provide you with a finalised copy of the policy as soon as it has been approved.

Yours sincerely

A handwritten signature in cursive script that reads "Rachel Kelly".

Rachel Kelly
Manager, Government Relations