

6 October 2021

s9(2)(a)



Thank you for your email of 8 September 2021 to Kāinga Ora – Homes and Communities requesting the following information under the Official Information Act 1982:

Has Kainga Ora's Anti-social behaviour guideline changed/been updated since the one created in January 2018? ... If so, please provide a copy.

I can advise that the Anti-social Behaviour Guideline T-229 has not been updated since January 2018. This guideline does not accurately reflect the current Kāinga Ora approach and is currently being reviewed and updated. We have a strong focus on sustaining tenancies. Our customers are at the centre of everything we do. Through our Sustaining Tenancies approach, we do everything we can to ensure all our customers have our support and any other support they may need, to live well in their home.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/> with your personal information removed.

Yours sincerely



Rachel Kelly
Manager Government Relations