



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

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For period ending 9 June 2023

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### 1. Updates

#### Engagement event on Mangere stormwater solutions

Last week Kāinga Ora in partnership with Auckland Council's Healthy Waters department, hosted the second, in a series of engagement events, on stormwater solutions for Mangere which was heavily impacted by the Anniversary Weekend floods.

Attendees were buyers of market and affordable homes in the Mangere Development, and members of the residents' group who recently outlined their concerns about the area's stormwater infrastructure in a letter, sent to multiple central and local government agencies including the Minister's office.

Senior staff who spoke at the event provided information about the joint programme of work underway to address stormwater capacity and resilience in Mangere, including the potential options being considered, such as a detention-type system in Moyle Park.

Residents were also updated on expected timings, current modelling, and were given reassurance from both organisations that this work is a priority. Auckland Council also spoke about their planned 'making space for water' programme and answered questions about maintenance.

The event was well received by the attendees, who will be kept updated as this work is progressed.

Caroline Butterworth  
DCE Tāmaki Tai Tokerau - Auckland/Northland

Mark Fraser  
GM Urban Development and Delivery



## Puriri Park Opening Ceremony

On 2 June 2023, the final stage of the Puriri Park development at Whangārei was opened.

Kāinga Ora has built 37 new homes on existing land at s 9(2)(a) Whangārei to help aid the housing supply shortage in Northland.

The final stage three opening ceremony on Friday was well attended, with over 100 people, including neighbours, Kāinga Ora customers, and Te Tai Tokerau MP Kelvin Davis attending.

s 9(2)(a)



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*The kapa haka from Maunu School perform at the official opening of Puriri Park Rd*

Caroline Butterworth  
DCE Tāmaki Tai Tokerau - Auckland/Northland

## Sustainable transport pilots

Kāinga Ora is investigating three potential sustainable transport pilot opportunities. These would take place at our:

- Ranolf / Malfroy development in Rotorua (delivered in partnership and funded by Rotorua Lakes District Council and Waka Kotahi);
- recently completed s 9(2)(a) development; and
- under construction, s 9(2)(a) site, in Auckland (latter sites both funded via the Homes and Communities Appropriation and delivered in partnership with Auckland Transport).

The anticipated outcomes of these pilots are: customer wellbeing and health improvements; reduced customer transport costs; improved customer autonomy; relieving car parking pressure; and emission reductions.

The purpose of these pilots is to:

- Test practical ways that Kāinga Ora can better support our customers travel to the places without being reliant on a private motor vehicle (supporting mode shift and enabling them to make important daily trips they otherwise couldn't afford to); and,
- Involve customers in the design process for sustainable transport interventions so that we understand the interventions that they do and do not want; and,
- Understand the value of a broader programme of work focused on sustainable transport for our customers, what such a programme could look like; and, how best Kāinga Ora might facilitate this through partnering.

Pilots have been chosen based upon opportunities identified by our locally based teams and the willingness of our customers and partners to participate. More details are provided on each pilot below:

*Ranolf / Malfroy in Rotorua*

This is a proposed partnership with Waka Kotahi to install a bicycle depot at the community centre. This bicycle depot would provide access to e-bikes which can be booked out by residents for their personal use. This pilot will test delivering sustainable transport initiatives through a partnership based model, providing a case study for future pilots.

**s 9(2)(a)** in Auckland

This is a proposal to give customers a number of additional transport options or other tools (identified in co-design workshops with our customers) to support them making active or public transport trips. It includes fully-funded AT HOP cards (for a period of time), grocery carts, rain ponchos and support with journey planning and walking school buses. Funding from Kāinga Ora will be used to fund this, at an expected cost of ~\$80,000. This pilot will test how providing a range of sustainable transport choices interact together and their effectiveness at creating mode shift which in turn will improve customer wellbeing, health outcomes and reduce transport costs.

*Greys Avenue Programme Raranga*

The new homes at Te Mātāwai site on **s 9(2)(a)** do not include any resident parking but there are 202 bike and mobility scooter spaces available in secure storage in the building. We aim to develop a bike and scooter hub that is free for customers to offer alternative, sustainable transport options. This pilot will deliver a communal bike and scooter hub that is free for customers to use, via a booking system, offering our customers choice and improved access to transport. Funding from the Kāinga Ora – Homes and communities will be used to fund this, at an expected cost of ~\$80,000.

Gareth Stiven  
General Manager - Strategy Finance and Policy

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## 2. Summary of papers sent

Paper	Purpose
<b>Briefing</b> Quarterly Performance Report – Jan-March 2023 BN 23 026	This paper provides an update for the quarter ended 31 March 2023
<b>Briefing</b> Infrastructure Acceleration Fund Agreement Variations BN 23 023	The purpose of this briefing note is to seek approval for: <ul style="list-style-type: none"><li>• an additional \$100,000 from the Infrastructure Acceleration Fund (IAF) to be allocated to Gisborne District Council's Taruheru Catchment development; and</li><li>• Kāinga Ora to enter into conversations with PCC and Te Runanga o Toa Rangatira (Ngāti Toa) with a view to varying the IAF Agreements, including an increase of IAF funding of up to \$4 million.</li></ul>
<b>Ad Hoc</b> Visit to Quartz Avenue, Rotorua AH 23 043	This paper provides you with information ahead of your visit on 15 June 2023

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#### 4. Upcoming advice to be delivered in the next month

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## 5. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 23 135	Member of the public	<i>Developments</i> Request for Kauika Road and Puriri Park development information	n/a	13/06/2023 extended
OI 23 136	Member of the public	<i>Information</i> Engagement with Ngāti Kahu o Torongare	n/a	14/06/2023 extended
OI 23 141	Member of the public	<i>Minutes</i> Request for minutes from IDC meeting on 13/12/22	n/a	17/06/2023 extended
OI 23 147	Member of the public	Blockhouse Bay Request for correspondence relating to Bolton Street and Marlow Road, Blockhouse Bay	n/a	26/06/2023 extended
OI 23 156	Member of the public	<i>Bonair</i> Request for further information about the redevelopment at Bonair	n/a	12/06/2023 extended
OI 23 157	Member of the public	<i>Correspondence</i> Correspondence related to Bonair redevelopment	n/a	12/06/2023 extended
OI 23 164	University of Waikato	<i>Operations</i> Information about submissions on housing intensification plan changes	n/a	22/06/2023 extended
OI 23 165	Member of the public	<i>Property Information</i> Information about the lease programme of Whāngarei property	n/a	12/06/2023 extended
OI 23 173	Member of the public	<i>Various</i> Request for photos of Bayswater property and inspection and maintenance Information	n/a	23/06/2023
OI 23 174	Member of the public	<i>Various</i> Request for a copy of the pet policy and statistics around pet ownership	n/a	26/06/2023
OI 23 175	Member of the public	<i>Developments</i> Information about the Guys Road development	n/a	21/06/2023 extended

OI 23 177	Member of the public	<i>Engagement</i> Information about community engagement on Hibiscus Coast and Bays consultation	n/a	23/06/2023
OI 23 182	Member of the public	<i>Statistics</i> Information on numbers of complaints received per development	n/a	27/06/2023
OI 23 184	Member of the public	<i>Maintenance</i> Information about inspections for a Bayswater property	n/a	23/06/2023 extended
OI 23 190	Member of the public	<i>Developments</i> Information about iwi investments in housing	n/a	21/06/2023 extended
OI 23 191	Member of the public	<i>Maintenance</i> Maintenance and development information about a Hamilton property	n/a	23/06/2023 extended
OI 23 202	Member of the public	<i>Information</i> Information about short stay accommodation costs	n/a	20/06/2023 extended
OI 23 204	Member of the public	<i>Information</i> Information about Christchurch tenancy	n/a	12/06/2023
OI 23 205	Member of the public	<i>Development</i> Request for a list of properties in Hamilton and future development plans	n/a	12/06/2023
OI 23 207	Member of the public	<i>Information</i> Information about use of the Signal app	n/a	13/06/2023
OI 23 210	Member of the public	<i>Maintenance</i> Request for information regarding work orders	n/a	12/06/2023
OI 23 211	Member of the public	<i>Development</i> Request for information about a Auckland development	n/a	15/06/2023
OI 23 214	Member of the public	<i>Maintenance</i> Request for a position description and clarification of maintenance photos	n/a	16/06/2023
OI 23 218	Member of the public	<i>Correspondence</i> Request for all correspondence between Gemscott and Kāinga Ora	n/a	16/06/2023
OI 23 219	Member of the public	<i>Development</i> Request for site information on Richmond development	n/a	16/06/2023

OI 23 220	Member of the public	<i>Documents</i> Request for purchase and sale agreements for Sunnydale property	n/a	16/06/2023
OI 23 221	Member of the public	<i>Document</i> Request for pre-letting condition report	n/a	19/06/2023
OI 23 222	Member of the public	<i>Information</i> Request regarding disruptive complaint	n/a	15/06/2023
OI 23 223	Member of the public	<i>Information</i> Request for information regarding the House to House Resident Engagement Survey	n/a	19/06/2023
OI 23 224	Member of the public	<i>Information</i> Request for clarification of pets policy	n/a	20/06/2023
OI 23 225	Andrew Loughran Journalist	<i>Development</i> Request for information regarding the New Windsor development	n/a	20/06/2023
OI 23 226	Member of the public	<i>Correspondence</i> Request for all correspondence between Gemscott and Kāinga Ora	n/a	21/06/2023 15 duplicate requests
OI 23 227	Member of the public	<i>Development</i> Request for information about development projects between Gemscott and Kāinga Ora	n/a	21/06/2023
OI 23 228	Member of the public	<i>Document</i> Request for Consentium Quality Assurance Manual	n/a	20/06/2023
OI 23 230	Member of the public	<i>Information</i> Request for list of Kāinga Ora build partners	n/a	21/06/2023
OI 23 231	Member of the public	<i>Information and Documents</i> Request information and correspondence about a development in Hamilton.	n/a	20/06/2023
OI 23 233	Member of the public	<i>Documents</i> Request information and correspondence with a painting company	n/a	22/06/2023
OI 23 236	Member of the public	<i>Information</i> Request for information about properties in Christchurch and Kāpiti regions	n/a	23/06/2023



OI 23 237	Charlotte Cook RNZ	<i>Document</i> Request for culture and wellbeing surveys and resulting correspondence from 2021to 2023	n/a	23/06/2023
OI 23 238	Parliamentary Library	<i>Document</i> Request for average cost per square metre of Kāinga Ora homes	n/a	23/06/2023
OI 23 240	Member of the public	<i>Information</i> Request for information around home leases	n/a	22/06/2023
OI 23 241	Member of the public	<i>Document</i> Request for a list of Whanganui property and title information	n/a	19/06/2023
OI 23 242	Andrew Ashton Gisborne Herald	<i>Information</i> Request for financial information around the Gisborne building and land buying programme	n/a	22/06/2023
OI 23 243	Member of the public LiveWellington	<i>Document</i> Request for information about Wellington District Plan consultation and hearings	n/a	27/06/2023
OI 23 244	Charlotte Cook RNZ	<i>Information</i> Request for information about Kāinga Ora staff turnover and wellbeing	n/a	27/06/2023
OI 23 245	Member of the public	<i>Document</i> Request for process on updating the Kāinga Ora Developments and Programmes website page	n/a	27/06/2023
OI 23 247	Member of the public	<i>Privacy</i> Request for information on third party disclosures	n/a	29/06/2023
OI 23 248	Member of the public	<i>Development</i> Request for engineering report on a Tauranga property	n/a	30/06/2023
OI 23 249	Member of the public	<i>Document</i> Request for earthquake compliance on all Kāinga Ora owned and operated buildings	n/a	30/06/2023
OI 23 250	Oli Lewis Business Desk	<i>Document</i> Request for copy of Kāinga Ora submission to Christchurch City Council's plan change 14	n/a	30/06/2023
OI 23 251	Member of the public	<i>Development</i> Request for information on the properties in the former Christchurch Women's Hospital site	n/a	29/06/2023

OI 23 252	BCI	<i>Developments</i> Request for information for various developments	n/a	03/07/2023
OI 23 253	Member of the public	<i>Development</i> Request for information on an Auckland property	n/a	03/07/2023
OI 23 254	Member of the public	<i>Information</i> Request for OIA process information	n/a	03/07/2023
OI 23 255	Member of the public	<i>Information</i> Request for information on an Auckland property	n/a	04/07/2023
OI 23 256	Member of the public	<i>Statistics</i> Request for Queenstown Lakes District First Home Grants statistics since 2017	n/a	04/07/2023
OI 23 257	Member of the public	<i>Development</i> Request for information on a Palmerston North development	n/a	04/07/2023

## 6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 23 234	Chris Bishop	<i>Document</i> Request for the last four quarterly customer satisfaction surveys	n/a	22/06/2023



## 7. Impacts of weather events

- There are now **682** properties across the Auckland region affected.
- **676** inspections have been completed (100 percent), with six not applicable due to pending redevelopment plans
- Linked to the **682** impacted properties, **314** customers will be required to either move or receive an offer to move.
  - To date, **168** customers have started new tenancies

### Central region

- 359 homes in the region have been assessed as having damage from the cyclone with the majority – 341 – considered minor damage.
- We are aware of:
  - Wairoa
    - two white placards
    - one yellow placard
  - Hawke's Bay
    - seven white placards
- We have made 4,053 outbound welfare calls, and referred 312 customer to other agencies for support.
- There were 28 customers that were evacuated but none required permanent rehousing.

proactive release